

Without Crash Management Services help, this will waste your time, cause stress, cost you money, and wreck your day.

Call 0800 2CRASH for instant priority service and free accident management assistance.

FREE PICK-UP

Free pick-up from home or office, or 24/7 accident salvage.

FREE COURTESY CAR

Delivery of a free late model courtesy car or van – the ultimate convenience.

VIP CARD

Your VIP card will ensure repair priority, quality and safety, and minimise time off-the-road.

CAR VALET

Free car valet for your comfort and convenience.

INSPECTION AND GUARANTEE

Final quality inspection with written guarantee ensures peace-of-mind.

FREE RE-DELIVERY

Free re-delivery ensures continuous mobility and no down-time.



If you are Involved in a Crash.

In the event of an accident involving another vehicle it is essential to ascertain the following information relating to the other driver, vehicle, and circumstances.

Name of the other driver

Phone numbers

Address

Driver's Licence number (if possible)

Registration number of other vehicle

Vehicle type/model

Insurance company

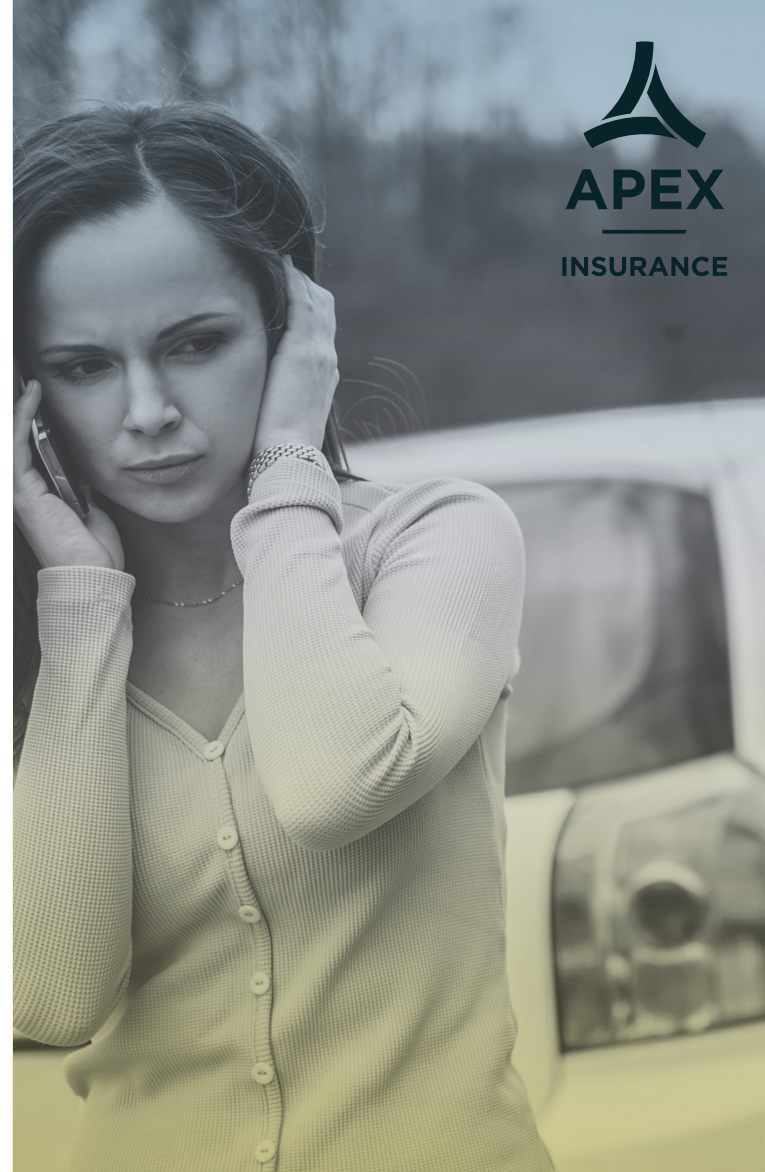
Your Apex broker or contact

Admission of liability from the other driver (if applicable)

Location where accident occurred

Witness contact details

Sketch of the road layout, direction of travel, placement of vehicles and impact point of collision:



One easy phone call 24/7
New Zealand wide

0800 2CRASH
(0800 227 274)

All good insurance companies endorse the customer's right to choose their repairer - choose Crash Management for a superior service experience, quality and convenience.

Crash Management Services.

Crash Management Services provides a unique premium service in accident management and collision repair.

Our free service is available 24/7 on **0800 2CRASH (0800 227 274)** and provides a one-call solution in the event of a car accident.

We operate a network of high-quality collision repairers throughout New Zealand and have a location near you.

Crash Management have over 30 years experience in the insurance and accident repair industry, so can ensure a superior service experience for our customers including instant response and priority repairs.

They minimise inconvenience and time-off-the-road by managing the process and communications pro-actively - ask them about their on-line job management system. It allows you to view progress and completion targets in real time by logging on with your personalised password to access your vehicle repair records.

They have the expertise and independence required to ensure high quality technical standards and customer care. Their service is provided free of charge to Apex clients, with no hidden fees, contracts, or obligations - they save you time, stress and money.

Their service is available to all Apex clients including private motorists and small or large fleet operators, for owned and leased cars and light commercials.

Help us to Help you.

Contact Crash Management
0800 2CRASH (0800 227 274)

The operator will ask for the following information:

- Your name, address and contact phone numbers
- The name on the insurance policy that covers this vehicle, if not yourself
- Vehicle type, registration number and year
- Name of Insurance Company
- Name of Insurance Broker (Apex)
- A brief description of the damage
- Location of the vehicle
- Preferred time and place for pick-up/delivery of courtesy car

Note: if you are calling from the scene of an accident, please ensure your vehicle is roadworthy before driving off. If in doubt, Crash Management will instruct a salvage truck to attend.

Help when you need it

Crash Management can manage all arrangements for you from the point of impact through to the day of re-delivery, so you never need to leave your home or office.

Contact Apex Insurance - 09 520 9441

Complete and lodge your insurance claim without delay. This will assist in minimising time-off-the-road.

They work within the policies and procedures of all insurance companies and can advise on your insurer's processes and requirements.

Relax while we take care of your repairs

Crash Management will oversee the repair process to ensure quality and service levels are maximised. If you have any concerns or queries during the repair, please contact Crash Management direct.

Workmanship guarantee

All aspects of your repair are covered by the Consumer Guarantees Act. If you have any issues or concerns about technical quality, either Crash Management or your insurance company will resolve this with the repairer on your behalf. Crash Management is also covered by generous Professional Indemnity insurance for your added protection.

Service Summary.

FREE

- Late model courtesy cars and vans, in most locations
- Pick up and delivery from you home or office
- Car valet at completion

24/7 nationwide coverage.

Web-based job management system, providing you with continuous updates in real time.

Emergency road-side accident assistance and salvage, for your safety and convenience.

Documented final quality inspection.

All repairers are CRA certified including Structural Repair Centres, and are accepted by all major insurers.

Crash Management is the preferred repair solution for NZ's best insurance brokers. See our link on **www.ibanz.co.nz**

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www.apexinsurance.co.nz

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